

Go green

Sign up for paperless communications today

Now you can view your claims and explanation of benefits (EOBs) without waiting for them in the mail. All you have to do is sign up to receive them electronically on **anthem.com/ca**, where you'll be able to view details of your claims, including:

- How much your doctor, hospital, or other healthcare professional charged
- How much we paid
- What you pay out of pocket

How to view your claims

You can log in to **anthem.com/ca** and choose **Claims History** under *Claims & Payments.*

If you have questions, chat with us live on **anthem.com/ca**. You may also call the Member Services number on your ID card.



How to switch

- 1. Log in to anthem.com/ca and select Profile.
- 2. Under *Communication Preferences*, select **Plan Notifications**.
- Choose Email for your benefit updates and legal information, EOBs, and other helpful information.



